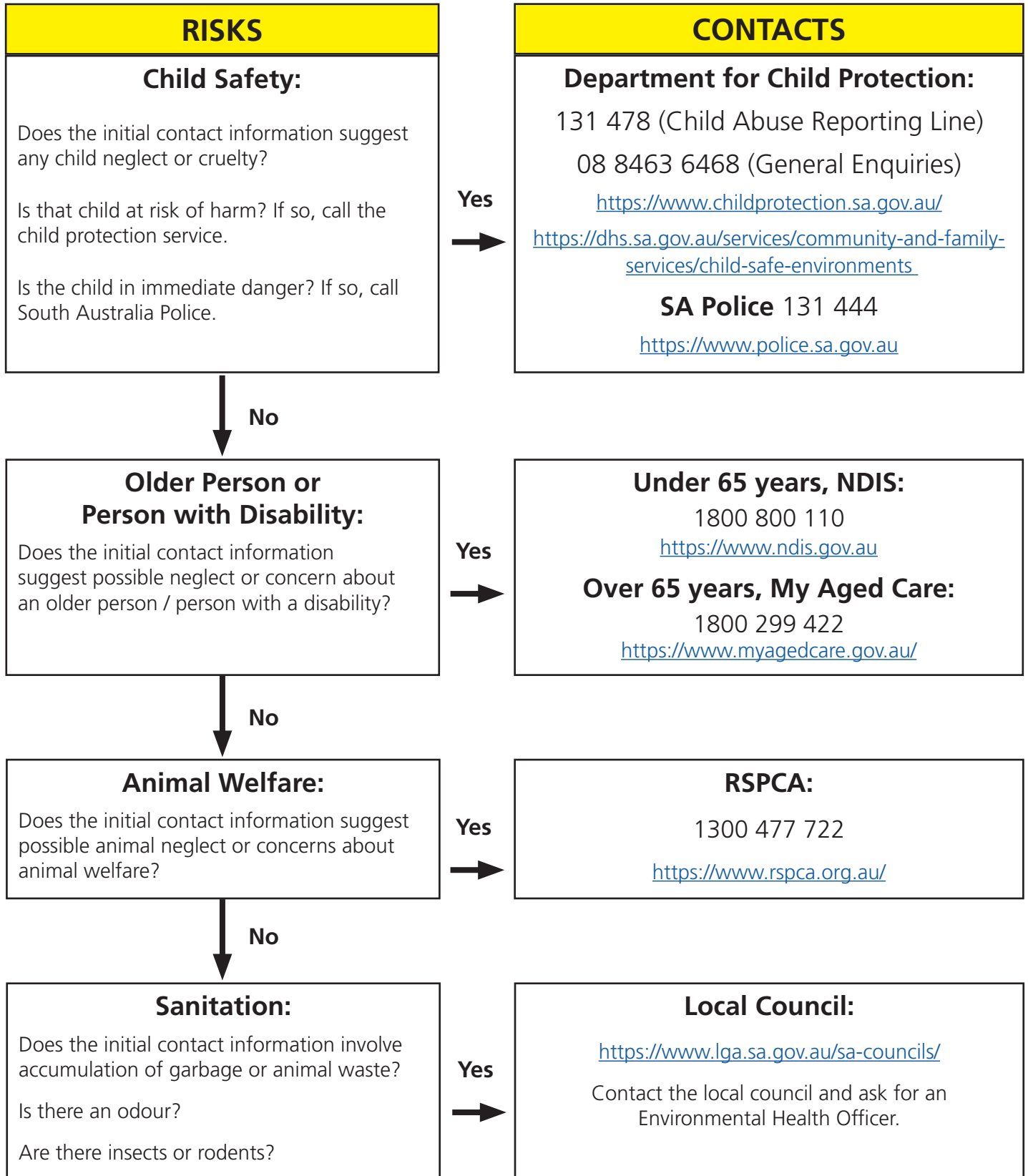


# Hoarding: Non Fire Related Referral List

There are many reasons why hoarding can increase the fire risk in a home. In some situations however, the risks to the resident are not related to fire safety.

The South Australian Metropolitan Fire Service has prepared this list of organisations that may provide assistance or advice with other aspects of personal safety.



## RISKS

### Housing / Building / Property:

Does the initial contact information involve building structural problems?

Is housing relocation required?

Yes



## CONTACTS

### Local Council:

<https://www.lga.sa.gov.au/sa-councils/>

Contact local council and ask to speak with a Planning Officer

### SA Housing Authority:

131 299

<https://www.housing.sa.gov.au/housing-sa-information>

No



### Mental Health:

Does the initial contact information involve possible mental health issues (including alcohol and drugs)?

Yes



### SA Health:

Mental Health Triage 13 14 65

<https://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/services/mental+health+and+drug+and+alcohol+services/mental+health+services/mental+health+services>

No



### Utilities:

Does the initial contact \ information suggest that the utilities (gas, water, electricity) are not connected or operating?

Are there risk and safety concerns?

Yes



### Office of the Technical Regulator:

08 8226 5500

<https://www.sa.gov.au/topics/energy-and-environment/electrical-gas-and-plumbing-safety-and-technical-regulation/about-the-otr/office-of-the-technical-regulator>

### Other Resources:

There are many service providers within the community and the following links provide contact details for some of them.

SA Government:

<https://www.sa.gov.au>

SA Community Housing Providers:

<https://www.sa.gov.au/topics/housing/public-and-community-housing/list-of-housing-associations>

SA Directory of Community Services:

<https://sacommunity.org/>

National Aged Care Advocacy Program:

<https://www.health.gov.au/initiatives-and-programs/national-aged-care-advocacy-program-nacap>